

**LOCAL GOVERNMENT SERVICE COMMISSION CIRCULAR NOTE NO. 73 OF 2023**

**VACANCY FOR THE POST OF RECEPTIONIST/TELEPHONE OPERATOR  
DISTRICT COUNCIL OF PAMPLEMOUSSES**

*(Details of this advertisement are also available at <http://lgsc.govmu.org>)*

Applications are invited from serving employees of the District Council of Pamplemousses who wish to be considered for appointment as Telephone Operator/Receptionist in that District Council.

The permanent and pensionable post carries salary in the scale of Rs 15225 x 260 – 17825 x 275 – 18925 x 300 – 19525 x 325 -- 21475 x 375 - 22225 x 400 – 23425 x 525 – 26050 x 675 – 27400 x 825 -- 29875 a month.

Appointment to the grade in a temporary capacity carries salary at the flat rate of Rs 15,225 a month.

**2. QUALIFICATIONS**

A. By selection from among serving officers of the District Council of Pamplemousses who possess:

- (a) a Cambridge School Certificate with credit in English Language and French obtained at not more than two sittings **or**
- (b) passes not below Grade C in English Language and French obtained at not more than two sittings at the General Certificate of Education “Ordinary Level” provided that at one of the sittings, passes have been obtained either (i) in five subjects including English Language with at least Grade C in any two subjects or (ii) in six subjects including English Language with at least Grade C in any one subject **or**
- (c) an equivalent qualification acceptable to the Local Government Service Commission.

Note :

Candidates not possessing a Credit in English Language at the Cambridge School Certificate will also be considered provided they possess passes in at least two subjects at “Principal Level” and one subject at ‘Subsidiary Level’ as well as the General Paper obtained on one certificate at the Cambridge Higher School Certificate Examinations.

B. Candidates should be fluent in English and French.

## **Note**

1. *The onus for the submission of written evidence of knowledge/evidence claimed and equivalence of qualification and recognition of institution (if applicable) from the relevant authorities (Higher Education Commission or Mauritius Qualifications Authority) rests on the candidates. Applications will not be considered in case of non-submission of written evidence of knowledge/evidence claimed and Equivalence Certificate, as appropriate, by the closing date.*
2. *Candidates should enclose photocopies of their National Identity Card and academic/technical qualifications.*
3. *Candidates are informed that they may be outposted to any Sub Office of the Local Authority, and also, with the approval of the appropriate authority, to any other Local Authority where their services will be required.*

## **3. DUTIES**

1. To operate a telephone switchboard (PABX) and to perform related clerical and other incidental duties.
2. To attend to telephone calls.
3. To report immediately any defect and to ascertain that repairs are effected promptly.
4. To ensure that the telephone system is properly maintained.
5. To effect control of telephone calls according to instructions.
6. To keep a proper record of all incoming and outgoing telephone calls.
7. To provide information and assistance to the public calling at the office.
8. To maintain a register for all visitors.
9. To perform such other duties directly related to the main duties listed above or related to the delivery of the output and results expected from incumbents in the roles ascribed to them according to their postings.

## **4. MODE OF APPLICATION**

- (i) Qualified candidates should submit their applications on LGSC Form 7a which may be obtained either from the Office of the Local Government Service Commission, Louis Pasteur Street, Forest Side or from The District Council of Pamplemousses.

**Note:** Details of this advertisement as well as the application form (LGSC Form 7a) are also available on the website of the LGSC at the following address: <http://lgsc.govmu.org>

- (ii) Candidates should submit their applications in duplicate, the original should be sent directly to the **Secretary** of the Local Government Service Commission and the duplicate one to their Responsible Officer, who will forward it to the Commission within a week after the closing date.
- (iii) Candidates are advised to read carefully the 'NOTES AND INSTRUCTIONS TO CANDIDATES' before filling in the application form.
- (iv) The envelope should be clearly marked on the top left-hand corner: -

**“Post of Receptionist/Telephone Operator  
District Council of Pamplémousses”**

**5. CLOSING DATE**

Qualified candidates should submit their applications to the **Secretary**, Local Government Service Commission, Louis Pasteur Street, Forest Side so as to reach him **not later than 15:00 hrs on Monday 07 August 2023**.

**IMPORTANT**

- (i) **Qualifications/equivalence of qualifications obtained after the closing date will not be accepted. Only qualified persons should apply.**
- (ii) **Incomplete, inadequate or inaccurate filling of the application form may cause the elimination of candidates from the competition.**
- (iii) **Applications not made on the prescribed form will not be considered.**
- (iv) **Applications received after the closing date and time will not be accepted. The onus for the prompt submission of applications so that they reach the Secretary of the Commission in time lies solely on applicants.**
- (v) **The Commission reserves the right:**
  - (a) **not to make any appointment following this advertisement; and**
  - (b) **to convene only the best qualified candidates for interview.**

**Local Government Service Commission  
Louis Pasteur Street  
FOREST SIDE**

Date: 25 July 2023